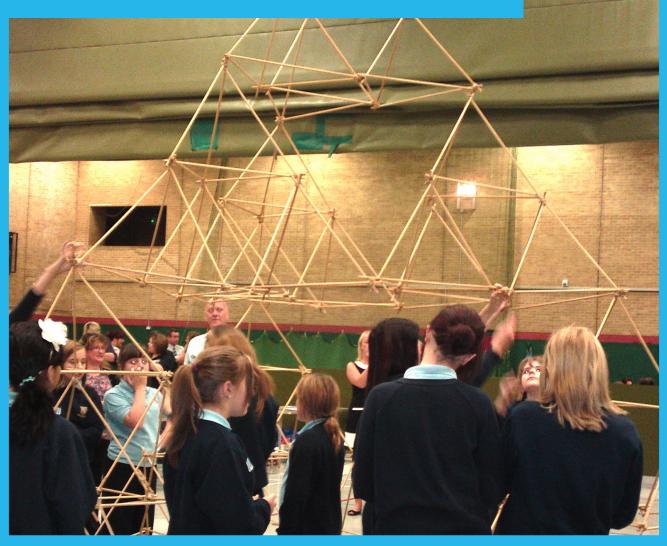


Big Society, Better Southampton Our Pledge

11th November 2011



As a company, we strive to be a Sustainable and Responsible Business (SRB). This means maximising resources to meet business objectives and community needs producing an overall positive impact on society. In recent years we have been involved in a number of local community initiatives firmly helping to embed our SRB culture.

For 2012, Capita will be involved in the following initiatives:

Prestige

A pilot for a mentoring programme run by Victoria Oladele - a young entrepreneur with first hand experience of the benefits of mentoring - with students from Southampton City College (City Horizons) and Regents Park Community School.

The programme is based on a highly successful project that was based in London and will include supporting vulnerable families by supporting their young people's development.

Family Champion Scheme

The Prestige Mentoring scheme encompasses the government initiative - the Family Champion Scheme. Capita will work with Southampton City Council and the Prestige programme to transform the lives of the UK's 120,000 most vulnerable families by 2015.

Preparing for work

The Senior and Middle management within Capita will assist in a programme of mock interviews with Southampton students between ages of 14 and 18 years old through a programme developed in partnership with Business in the Community.

Careers Opportunities

Capita will continue to be involved in educating students around further work opportunities in the consulting and construction industry.

We will work with students to look at wider career options and give female students the opportunities to break down stereotypical roles.

We will set up "Building Futures" events in local schools where students participate in team building and constructing games from giant tetrahedrons to spaghetti bridges.

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